

## **Job Description: Seasonal Support Team Member**

We are seeking a dedicated and skilled Support Team Member to join our fast-paced restaurant team. As a Support Team Member, you will play a crucial role in maintaining a well-stocked and clean restaurant environment. We encourage you to apply if you thrive in a dynamic environment, are familiar with food safety regulations, excel at following directions and recipes, and possess good judgment.

### **Responsibilities:**

- Follow recipes and instructions precisely to ensure consistency and quality in food preparation.
- Use your best judgment to make informed decisions and resolve any issues or challenges that may arise during your tasks.
- Adhere to strict cleanliness standards and always maintain a clean and organized work area.
- Follow food safety regulations and procedures, including proper handling, storage, and disposal of food items.
- Assist with food preparation tasks, such as chopping vegetables, marinating meats, and assembling ingredients.
- Ensure cleanliness of facility and equipment.
- Engage and communicate with customers in a friendly and professional manner to ensure a positive dining experience.
- Monitor and manage food inventory, notifying the supervisor of any shortages or discrepancies.
- Work collaboratively with team members to achieve common goals and maintain a smooth operation.
- Adapt to changing circumstances and prioritize tasks effectively, especially during peak dining hours.
- Stand for extended periods, lift/move heavy items, and perform physically demanding tasks as required.
- Maintain a strong command of the English language to communicate effectively with customers and team members.

### **Requirements:**

- Reliable transportation to ensure punctuality for shifts.
- Familiarity with food safety regulations and willingness to comply with strict cleanliness rules.
- Excellent attention to detail and ability to follow directions and recipes precisely.
- Good judgment and problem-solving skills to make informed decisions when completing tasks.
- Strong multitasking and time management skills to handle multiple responsibilities simultaneously.
- Excellent interpersonal and communication skills to interact with customers and team members.
- Ability to adapt to changing circumstances, handle pressure, and maintain a positive attitude.
- Proficiency in English to properly communicate with customers and accurately process their orders.
- Availability to work flexible shifts, including evenings, weekends, and holidays.
- A positive and energetic attitude with a passion for delivering outstanding customer service.
- Must be eligible to work in the United States with a valid social security number.

To indicate that you have read and understood the expectations associated with the role, please sign below:

Candidate Name \_\_\_\_\_ Candidate Signature \_\_\_\_\_ Date \_\_\_\_\_

By signing above, I confirm that I have read and understood the expectations outlined in the job description and that I am willing to fulfill the responsibilities associated with the Crew Member position.